GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:2134
ANSWERED ON:11.08.2006
MUTILATED CURRENCY NOTES
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Will the Minister of FINANCE be pleased to state:

(a) whether several nationalised banks refuse to change the mutilated currency notes under Reserve Bank of India (Note Refund) Rules, 1975 compelling the public to approach touts for exchange;

(b) if so, the details thereof;

(c) whether the Government has conducted any investigation into the matter;

(d) if so, the outcome thereof; and

(e) the action taken against the banks/officials violating RBI (Note Refund) Rules, 1975 ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL)

(a) to (d) :- Nationalised Banks have been providing the facility of exchange of soiled as well as mutilated currency notes under Reserve Bank of India (Note Refund) Rules, 1975. Whenever any specific complaint is received by the Reserve Bank in this regard, the matter is immediately taken up with the concerned bank (including Nationalised Banks) for resolution.

(e):- RBI has advised the banks to take disciplinary action against the erring officials for any violation of Reserve Bank of India (Note Refund) Rules, 1975.